>> Volunteer: Hello.

>> Eric Cooper: Throughout the United States, Feeding America food banks have seen an unprecedented need, long lines, families struggling because of the COVID-19 crisis. We're used to feeding about 60,000 people a week. We're now serving 120,000 people a week. So that 100% increase in demand has been a challenge to keep up with.

>> Joe Atkinson: It's exciting for us. The fact that we're able to open up parking lots to our administrative buildings, to our branches, across our footprint where we serve customers.

>> Volunteer: Can I get three more?

>> Eric Cooper: These pop up distributions allow us to serve thousands of families in a very COVID safe environment. The strategy is to try to create an environment where people can get in and get out quickly. Distributions like this can serve about 500 families and can go up to several thousand families.

>> Joe Atkinson: If we can provide them a week’s long food supply through this distribution, then we’re making a big difference.

>> Participant: Thank you.

>> Joe Atkinson: The fact that we're able to help in this way over the summer is an incredible privilege for us here at Wells Fargo.

>> Eric Cooper: In this environment of COVID-19, we've been physically distant, but we've been socially connected. And when I see the kind of corporate responsibility as we address these social issues, it says to the community members in need, they're not alone. There's hope.

>> Volunteer: Have a great day.
Joe Atkinson: Being able to team up with Feeding America, the largest distributor of food to those families in need, is exciting for us. The fact that we're able to open up parking lots to our administrative buildings, to our branches across the our footprint, where we serve customers.

Joe Atkinson: This is really, really an opportunity for us to be able to serve those families that right now, because of COVID-19, have an incredible need. Not only are they on that line of poverty and the fact that they may have lost work, their hours have been maybe cut back on food now has to be a choice. And so the fact that we're able to help in this way over the summer is an incredible privilege for us here at Wells Fargo.

Joe Atkinson: If we can provide them a weeklong food supply through this distribution, then we're making a big difference.

Joe Atkinson: Entonces estamos trabajando con Feeding America, que es la organización más grande de distribuir comida en Estados Unidos. Entonces nosotros sabemos que por medio de las experiencias que ellos tienen, nosotros el deseo de ayudar, juntándonos, trabajando juntos, podemos ayudar a mucha gente.

Joe Atkinson: Sabemos que hay mucha necesidad, especialmente con COVID-19. Sabemos que la gente está teniendo dificultad en pagar sus autos, sus casas. Esto es importante, pero también sabemos que la gente no está comprando comida. Entonces por medio de esta distribución que tenemos aquí en Wells Fargo, nosotros vamos a poder ayudar a la gente. Estamos, este, los estacionamientos de nuestros edificios, las sucursales, vamos a poder ayudar a la gente.

ON SCREEN TEXT: SOT English, Eric Cooper, CEO, San Antonio Food Bank

Eric Cooper: For these families, they've been caught up in the COVID 19 crisis. They've been furloughed or laid off. They're lacking a paycheck. Therefore, they're lacking access to nutrition. And if it wasn't for parking lot distributions like this happening here, families wouldn't eat. And so it's incredible when you think about the collaborative that food banks have with Wells Fargo to really nourish community, to really get people the food that they need at this time, it's saving lives.

Eric Cooper: In the crisis of COVID-19 in this region, we went from feeding 60,000 people a week to 120,000 people a week. The only way we've been able to meet that unprecedented need is with an unprecedented response.

Eric Cooper: So meeting that unprecedented demand has come with an unprecedented response. And it's been our privilege to work alongside Wells Fargo as we meet the need of families in this time of crisis.

Eric Cooper: So for us, many times people ask, you know, when's the biggest demand? And typically pre-COVID, it was the summer months. It's the time when kids are out of school and they don't have access to the national school lunch program. They're hungry. And that demand on their home creates a longer line at the food bank. It's then that demand, in addition to COVID-19 that's created that unprecedented demand across the nation when it comes to the line that food banks.
>>Eric Cooper: Distributions like this can serve about 500 families and can go up to several thousand families.

ON SCREEN TEXT: SOT Spanish, Aniza Lopez, Philanthropy Manager, San Antonio Food Bank

>>Aniza Lopez: En nuestra región ha aumentado inseguridad de alimentos en lo doble. Y en la nación también. Esos números crecen todos los días y siguen creciendo.

>>Aniza Lopez: Esta oportunidad, programa, con Wells Fargo ha sido increíble porque ellos nos están apoyando de manera de donde podemos ayudar a la comunidad, en un gran área, así como está. En estos lugares de distribuciones, lo que estamos haciendo es sirviendo 500, hasta 1,000 personas. Entonces es gigante. Agradecemos mucho a Wells Fargo por la ayuda que nos están dando a nosotros y la comunidad de San Antonio.

ON SCREEN TEXT: B-roll Wells Fargo Drive-Up Food Bank, San Antonio, Texas, July 7, 2020

ON SCREEN TEXT: wellsfargo.com/foodbank